


Success Story



How a leading automobile company embarked on the digital transformation journey with Cygnature

Overview

The client requires a digital signature solution to streamline document signing and eliminate manual inefficiencies. It must support various signature types, unlimited users, bulk sending, due dates, reminders, signing flows, and detailed audit trails. Seamless API integration with Cygnature, white-labeling, and on-premises deployment are essential.



Business Challenge

- Time-consuming and resource-intensive manual document transfers.
- Challenges with printing, scanning, and storing multiple copies.
- Difficulties in manual tracking and monitoring of documents.
- Need for sequential document signing order due to internal clearances.
- High costs related to paper, printing, couriers, electricity, and bandwidth.
- Lack of a central repository for storing multiple document versions.



Our Solution

Cygnature's embedded signing feature was integrated with the client's DMS system for quick document signing. The solution included:

- Customization for a white-labeled solution named Smart Sign.
- API integration with Omnex and other business systems.
- Training sessions for 500 users per batch and 24/7 support.
- PKI card authentication for secure access and default signatures.
- Fixed placeholder templates and detailed dashboard reports.
- Integration with third-party apps, the client's SMTP, and an SMS notification gateway.



Business Outcome



Transition to a paperless office with state-of-the-art digital workplace technology.



Feature-rich, easy-to-use solution enhancing document security with Blockchain and Encryption.



Central storage, easy retrieval, and traceability of documents.



Environment-friendly processes and lower transaction costs.



Real-time document status tracking and increased productivity.

The digital signature solution successfully facilitated the client's digital transformation journey.



About Client

The client is a wholly owned Indian subsidiary of a German automotive manufacturer with a production capacity of 200,000 cars per year. It offers over 25 models through 225+ dealerships and operates two production units. The client strongly supports environmental and social initiatives and has launched the 'INDIA 2.0' project to strengthen its presence in one of the world's most dynamic vehicle markets.



About Cygnature

Cygnature pioneers secure, paperless document signing through its cloud-based SaaS platform. Employing advanced encryption, it safeguards document integrity and authenticity, accessible solely to verified users. With features such as bulk signing, and support for national IDs such as Aadhaar and UAE Pass, Cygnature establishes itself as the industry benchmark for secure digital signing solutions, ensuring efficiency and trust in every transaction.

About Cygnet.One

Cygnet Infotech is dedicated to excellence and is re-evolving its brand identity as CYGNET.ONE to help consolidate its specialized offerings in Compliance transformations, Digital & Quality Engineering, Enterprise Modernization, Data, AI & Analytics Hyper Automation, Test automation, Digital signature, and a myriad of other offerings across Americas, the UK & Europe, Africa, the Middle East, and the Asia Pacific. Through Cygnet Cosmos, our digital transformation framework, CYGNET.ONE empowers organization to achieve business process digital transformation through co-ideation, co-creation, co-innovation, and co-evolution. With a global presence spanning across diverse markets and industries, Cygnet.One serves as a one-stop destination for intelligent solutions, delivering value from ideation to execution, ultimately driving success for clients and partners worldwide.

 CO-IDEATE	Co-Ideate for new product development & new market GTM
 CO-CREATE	Co-Create technology enabled connected business solutions
 CO-INNOVATE	Co-Innovate intelligent solutions with Cygnet launchpad.
 CO-EVOLVE	Co-Evolve with a strong continuum of Cygnetians, clients, & partners.